

## 1.0 Warranty notes

### 1.1 Warranty coverage of the Pacojet 4

One (1) year international standard warranty on all material errors and manufacturing errors for all Pacojet components, effective from the date of original purchase (invoice date). Warranty coverage includes the restoration of a machine through repair and/or replacement parts at the location of the designated Pacojet service provider.

### 1.2 Terms for warranty coverage

Proper and correct use of the Pacojet 4 appliance according to the instruction manual provided is a definite prerequisite for any claim submitted within the warranty terms (GTCs 7. And 8.)

### 1.3 Warranty exclusion

Wearable parts prone to normal wear and claims based on damages caused by improper use or occurred through non-adherence to the Pacojet 4 instruction manual are excluded from the warranty. Hereto following examples:

- Non-adherence to the cleaning instruction according to the Pacojet 4 instruction manual.
- Incorrect affixing of the pacotizing® blade, the Pacojet Coupe Set Pacojet 4 blade or whipping disk on the blade holder of the appliance.
- Utilizing incorrect accessory for an accessory-designated processing mode; for example, using the Pacojet Coupe Set Pacojet 4 blades instead of pacotizing® blades to process frozen food preparations.
- Pacotizing® incorrectly frozen beaker content, such as partially thawed or non-completely-frozen beaker content, as well as placing ready-frozen food preparations into pacotizing® beakers and processing them without a minimum freezing time of 24 hours at a temperature of -18°C to -23°C.
- Overfilling a pacotizing® beaker.
- Processing products that are not designated for human consumption.
- Damage caused during transport due to insufficient packaging of the machine.

Ready-frozen food preparations (convenience) sold by third-party businesses that are to be placed into a pacotizing® beaker for further processing in a Pacojet can cause damages. A warranty claim for any damage caused through the use of such products is not possible.

Damage caused by external mechanical or electrical influences, such as damage caused by a drop-shudder, lightening surge, scratching or the like are also excluded from the warranty.

The Pacojet 4 has been secured with warranty seals that may only be removed by an authorized Pacojet service provider. The removal or damage of a warranty seal by a non-authorized entity deems any warranty claim invalid. Please adhere to the listed conditions, as well as to the entire contents of the instruction manual, to ensure the functionality and durability of your Pacojet 2 PLUS appliance. In case of a warranty claim, contact your point of sale or the designated service provider.

### 1.4 Disclaimers

Except as expressly set forth herein, Pacojet International AG expressly disclaims all other warranties, express or implied, including without limitation implied warranties of merchantability, fitness for a particular purpose or non-infringement. In no event shall Pacojet International AG be liable, whether in contract, tort or otherwise, for damages to persons or property, consequential, incidental, indirect, special, treble or punitive damages of any kind, or for loss of investment or financing, indebtedness, loss of sales or profits, or business interruption or termination. errors for all Pacojet components, effective from the date of original purchase (invoice date).